



Technology Solutions Department Directory

The primary mission of the Technology Solutions Department is oversight of technology planning, operations, and cybersecurity for the Town, helping the Town make the best possible use of available technology. The Department manages all Town computers, telephones, mobile devices, and data network systems. The Department collaborates with other Town departments and partners in the selection, management, and cybersecurity related to on-premises and cloud-based databases and systems.

Chris Butts: *CIO & Technology Solutions Director*

Location: Town Hall – 3rd Floor, Office 313
Email: cbutts@townofchapelhill.org
Phone: x2735

Dave Almond: *Senior GIS Analyst*

Location: Town Hall – 3rd Floor, Office 201
Email: dalmond@townofchapelhill.org
Phone: x2042

Janelle Bailey: *IT Manager, Solutions Architecture and Applications*

Location: Town Hall - 2nd Floor, Office 212
Email: jbailey@townofchapelhill.org
Phone: x5542

Dennis Farmer: *IT Analyst*

Location: Town Hall - 2nd Floor, Office 215
Email: dfarmer@townofchapelhill.org
Phone: x5102

Chase Barnard: *GIS and Analytics Manager*

Location: Town Hall – 3rd Floor, Office 212
Email: cbarnard@townofchapelhill.org
Phone: x5051

Enoch Chan: *Network Administrator*

Location: Library Ground Floor
Email: echan@townofchapelhill.org
Phone: 968-2893

Chris Morris: *Information Security Officer (ISO)*

Location: Police Department
Email: ccmorris@townofchapelhill.org
Phone: x2869

Michael Sudol: *GIS Analyst II*

Location: Town Hall – 3rd Floor, Office 229
Email: lmcnair@townofchapelhill.org
Phone: x5068

Alisha Cordell: *Information Technology Business Analyst*

Location: Town Hall - 2nd Floor, Office 212
Email: acordell@townofchapelhill.org
Phone: x5012

Nicholas Volant: *IT Analyst*

Location: Town Hall - 2nd Floor, Office 215
Email: nvolant@townofchapelhill.org
Phone: x5102

Bill Rehm: *Web Developer\Web Administrator*

Location: Library Ground Floor
Email: brehm@townofchapelhill.org
Phone: x5047

Seth Yachtis: *Senior IT Analyst*

Location: Police Department
Email: syachtis@townofchapelhill.org
Phone: x2874

Carla Burnette: *Administrative Coordinator*

Location: Town Hall – 2nd Floor, Office 212
Email: cburnette@townofchapelhill.org
Phone: 968-2759

Sharon Fisher: *Senior Information Technology Analyst*

Location: TOC 6850 Millhouse Rd – Bldg. 1
Email: sfisher@townofchapelhill.org
Phone: x5049

Todd Baron: *Systems Administrator*

Location: Town Hall - 2nd Floor, Office 215

Email: zalam@townofchapelhill.org

Phone: x5046



Chris Butts

CIO & Technology Solutions Director

Chris joined the Town of Chapel Hill in 2022 after previously serving in local government for 13 years. Chris graduated from UNC–Chapel Hill with a BA in Geography and Psychology where he first realized that Chapel Hill was a special and unique place. He then went on to obtain a Master of Geospatial Information Science and Technology at NC State University. He started his career as a GIS professional and later shifted into the field of information technology. Chris primarily enjoys working with departments to better understand their needs and goals to help figure out the best technology solutions.

Functional Areas:	Technology Solutions
Phone:	(919) 968-2735
Email:	cbutts@townofchapelhill.org
Preferred Contact Method:	Teams or Email
Location:	Town Hall 3 rd Floor, Office 313



Janelle Bailey

IT Manager, Solutions Architecture and Applications

Janelle joined the Town of Chapel Hill in 2018. In her current role as the IT Manager of Solution Architecture and Applications at the Town of Chapel Hill, Janelle brings over 25 years of experience in software procurement, programming, application development, and analytics. In Chapel Hill, Janelle is a leader for data advocacy. As a member of the Analytics, Open Data, and Communications teams, she is passionate about using data analytics to discover, bridge, and communicate actionable intelligence.

Functional Areas:	Technology Solutions
Phone:	(919) 969-5542
Email:	jbailey@townofchapelhill.org
Preferred Contact Method:	Teams or Email
Location:	Town Hall 2 nd Floor, Office 212



Chase Barnard

GIS and Analytics Manager

Chase has been working as a GIS professional in various capacities for 25+ years and has been with the Town as GIS Manager for the past 15 years. His primary professional interest is promoting the adoption and use of spatial data and technology in such a way as to facilitate better coordination, communication and decision making within Town government.

One of the things he likes best about working for the Town of Chapel Hill is the many ways GIS can be used to support the wide variety of services that the Town provides, from planning to public works to public safety to affordable housing. There's always a new challenge just around the corner and an opportunity to work with folks that are passionate about what they do. It's a privilege to work with such a great group of people every day.

Outside of work, Chase enjoys working out, catching a Carolina football game or a concert and spending time with his wife, Beth, and their dog Sadie. He has two grown daughters that are about to start their careers, and he hopes they are as fortunate in their professions as he has been in his career.

Functional Areas:	Technology Solutions
Phone:	(919) 969-5051
Email:	cbarnard@townofchapelhill.org
Preferred Contact Method:	Teams or Email
Location:	Town Hall 3 rd Floor, Office 201



Chris Morris

Information Security Officer (ISO)

Chris joined the town in 2017 as the Systems Administrator. In 2022 he took the Information Security Officer position. He and his wife welcomed their new little girl in December of 2022. He enjoys tabletop games, dogs, and technology.

Functional Areas:	Technology Solutions
Phone:	(919) 968-2869
Email:	cmorris@townofchapelhill.org
Preferred Contact Method:	Teams or Email
Location:	Police Department



Alisha Cordell

Information Technology Business Analyst

Alisha joined Technology Solutions in August 2018. She has a long work history in the Information Technology (IT) industry, including business analysis, project management, and admin assistance. She is an alum of UNCG, where she earned a BS in Business Admin, MA in Applied Arts and Sciences, and PBC in e-Learning Design & Development. In her spare time, Alisha can be found at every powwow in North Carolina and Virginia.

Functional Areas:	Technology Solutions
Phone:	(919) 969-5012
Email:	acordell@townofchapelhill.org
Preferred Contact Method:	Teams or Email
Location:	Town Hall 2 ND Floor, Office 212

How can I help you?

- Technology Business Case Review and Recommendations
- Research and Requirements Documentation
- Technical Project Management



Bill Rehm

Web Developer\Web Administrator

Bill joined the Town's (then) IT Department in 2005 as the Web Developer & Administrator. He has bachelor's degrees in Computer Science and English from Pitt. Prior to joining the Town, Bill worked for several Silicon Valley dotcoms. Prior to the plague years, he is avid student of the Woodwright's School in Pittsboro and still enjoys working wood with hand tools (not that he's very good at it).

Functional Areas:	Technology Solutions
Phone:	(919) 969-5047
Email:	brehm@townofchapelhill.org
Preferred Contact Method:	Teams/Email
Location:	Library Ground Floor

How can I help you?

- Web stuff, including adding content to the Town's public and staff sites
- More complex web developments that publish your information onto the web
- Programming tasks like data extraction and cleanup or mashups with other Town web accounts



Carla Burnette

Administrative Coordinator

Carla has over 29 years of administrative, accounting and benefits experience. She is a diverse professional with a wealth of knowledge, skills, and abilities.

She is Technology Solutions' Munis Queen!

Functional Areas:	Perpetual and Enterprise License Request Phone/Mobile Device Support and Request Invoice & Contract Management
Phone:	(919) 968-2776
Email:	cburnette@townofchapelhill.org
Preferred Contact Method:	Teams/Email
Location:	Town Hall 2 nd Floor, Office 212

How can I help you?

- Perpetual and Enterprise License Requests: Manage software licenses such as Adobe, Bluebeam, etc. If you are interested in obtaining a software license, please place a Boss Help Desk ticket for software request.
- Phone/Mobile Device Support and Request: Manage cellular devices (phones and iPads), Townwide phone bills, device upgrades and replacements, and device tracking
- Invoice & Contract Management: Manage invoices, purchase orders, and contracts for Town software.



Dave Almond

Senior GIS Analyst

Dave is the Senior Geographic Information Systems (GIS) Analyst in the GIS and Analytics Division of Technology Solutions. In that role he employs data collection methods, modelling, and analyses of the built and natural environments to realize GIS-based solutions that meet geospatial intelligence and operational needs across Town departments and divisions. Dave grew up in North Chatham County and Chapel Hill, holds a bachelor's degree in History and Political Science from Warren Wilson College in Swannanoa, NC, holds a graduate certificate of Geographic Information Science and Technology from North Carolina State University, and maintains national certification as a Geographic Information Systems Professional (GISP). Dave lives in Southwest Durham with his wife and two children. He spends his free time playing guitar/singing (mostly blues), watching/playing/coaching soccer, enjoying the outdoors, and generally keeping dreams alive.

Functional Areas:	Technology Solutions
Phone:	(919) 969-2042
Email:	dalmond@townofchapelhill.org
Preferred Contact Method:	Teams/Email
Location:	Town Hall 3 rd Floor



Dennis Farmer

IT Analyst

Dennis has been working for the Town since June 2021. Prior to that, he worked with the City of Durham and the UNC System Office.

Functional Areas:	Technology Solutions
Phone:	(919) 969-5102
Email:	dfarmer@townofchapelhill.org
Preferred Contact Method:	Teams/Email
Location:	Town Hall 2 nd Floor, Office 215

How can I help you?

- Computing Support: I provide support for the Town's computing environment and respond to help desk tickets submitted through BOSSDesk.
- Conference Rooms: Ask me about anything related to the operation of Town conference rooms and A/V equipment.
- New Ideas: Do you have an idea regarding how to use technology to improve existing processes or solve new problems? I can help you determine whether you need to submit your request as a help desk ticket through BOSSDesk or as a business case through OpenGov.



Enoch Chan

Network Administrator

Enoch has been with the Town and Technology Solutions since 2012. He maintains the network infrastructure here.

Functional Areas:	Technology Solutions
Phone:	(919) 968-2874
Email:	syachtis@townofchapelhill.org
Preferred Contact Method:	Teams/Email
Location:	Library Ground Floor



Michael Sudol

GIS Analyst II

Michael joined the Town in March 2017. He graduated from UNC Chapel Hill in 2016 with a Master of City and Regional Planning, during which time he also interned with the Town's Planning Department. Michael moved to his current role with Technology Solutions in February 2021, where he enjoys making maps and working with spatial data.

Functional Areas:	Technology Solutions
Phone:	(919) 969-5068
Email:	msudol@townofchapelhill.org
Preferred Contact Method:	Teams/Email
Location:	Town Hall 3 rd Floor



Nicholas Volant

IT Analyst

“Nick joined the town in May of 2023 after previously working with Retail, Education, Non-Profit and Corporate customers for over 18 years. Having a bachelor’s in fine arts and a long-standing passion for technology and training, Nick has worn many hats professionally and looks forward to growing his skills and supporting the Town and greater community. Nick believes the benefits that technology resources bring belong to everyone equally and is important for a more sustainable and equitable future, and with his vision he wants to add his own experience to support the Town's smart future.

Nick enjoys photography, painting, old computers, audio and video media, the outdoors, and retro gaming.

Functional Areas:	Technology Solutions
Phone:	
Email:	nvolant@townofchapelhill.org
Preferred Contact Method:	Teams/Email
Location:	Town Hall 2 nd Floor, Office 215

How can I help you?

I'm still learning the various tools and systems in place, but I absolutely can help with my broad knowledge of Microsoft products.”



Seth Yachtis

Senior IT Analyst

Seth joined the Technology Solutions department in March 2016. He is a graduate of Juniata College with a degree in Computer Science and has worked in IT for several different industries before joining the Town.

Functional Areas:	Technology Solutions
Phone:	(919) 968-2874
Email:	syachtis@townofchapelhill.org
Preferred Contact Method:	Teams/Email
Location:	Police Department



Sharon Fisher

Senior Information Technology Analyst

Sharon has a degree in Information Systems. She has been with the town since 2003. She enjoys all activities that have to do with being outside especially camping, hiking, and kayaking. When she can't be outside, she enjoys indoor rock climbing and Bible reading. She is an avid Tar Heel fan and enjoys cheering for any sport they are playing.

Functional Areas:	Technology Solutions
Phone:	(919) 696-5049
Email:	sfisher@townofchapelhill.org
Preferred Contact Method:	Teams/Email
Location:	TOC 6850 Millhouse Rd – Building 1



Todd Baron

Systems Administrator

Todd has been with the Town since 2019 and became the Systems Administrator in November 2022. He enjoys anything involving Chapel Hill, especially Carolina basketball. He can be seen most times dining at Mediterranean Deli.

Functional Areas:	Technology Solutions
Phone:	(919) 696-5046
Email:	tbaron@townofchapelhill.org
Preferred Contact Method:	Teams/Email
Location:	Town Hall 2 nd Floor, Office 215